Transforming Special Educational Needs & Disabilities (SEND) Isle of Wight

Transforming SEND Conference 24 November 2023







Housekeeping



Agenda

Time	Topic	Speaker
8.30am	Registration	
9am	Welcome and introduction	Heather Morris, SEN Specialist Service Manager Natalie Smith, Assistant Director – Education and Inclusion
9.20am	Introduction to new services – the LA offer at SEN Support	Naomi Carter, School Improvement Manager Justin Henderson, Primary Behaviour Service Team Manager Alex Wood, Educational Psychologist
9.50am	Empowering culture change to enhance inclusivity	Jenny Turner and Tamzin Hall, NurturED Consultants
10.20am	Supporting schools to meet the needs of children with complex SEND – introduction to new training	Lynne Ralston, Communication and Interaction Team Manager
10.50am	Break	
11.10am	Curious not furious – the empowerment approach	Kit Messenger, Changing Chances
12.50pm	Wrap up	Naomi Carter, School Improvement Manager
1pm	Close	





Welcome and introduction

Heather Morris, SEN Specialist Service Manager
Natalie Smith, Assistant Director – Education and Inclusion
Children's Services Directorate



The Transforming SEND Programme



Originally established in 2022 as the

High Needs, Performance and Oversight programme.

Builds on the LA's previous High Needs transformation workstreams with an overarching vision for:

'All children and young people with SEND on the Isle of Wight to be empowered to achieve outstanding outcomes' by:

- Building a shared culture of inclusion.
- Adopting a consistent approach.
- Being responsive to changing needs.
- Working within budgetary constraints.



The Transforming SEND Programme

The programme has been expanded and rebranded during 2023.



- Participating in the Department for Education's (DfE) Safety Valve (SV) programme aimed at supporting Local Authorities (LA) and their local area partners to improve the delivery of SEND services for children and young people.
- Further workstreams were added to the programme when the Safety Valve agreement was made.



Transforming SEND Isle of Wight



Organised under three areas:

- To provide the right support at the right time, which meets needs effectively at the earlier stages of the SEND pathway.
- 2. To maximise strengths based, person centred approaches, which achieve improved outcomes for children and young people with an EHCP.
- 3. To continuously improve LA performance against SEND statutory obligations.



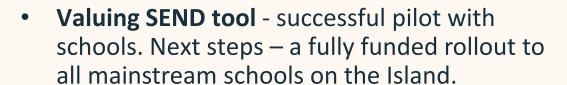
"Children with SEND and their families can be optimistic about the future of SEND Support. The scaffolding now exists for school leaders to develop great SEND support in their settings and there are examples where this has already been achieved. By accessing the resources that are available, we believe that mainstream schools will be able to meet the SEND needs of most children."

SENDIASS



Transforming SEND Hampshire

Transforming SEND workstreams



 Restructure of the SEN team has increased capacity within the team to better meet demand for EHCPs and will provide additional LA attendance at targeted annual review meetings, starting in 2024/5.



- Annual reviews improving LA engagement in the annual review process and clearing the overdue processing.
- About to launch Person Centred Planning Annual Review guidance.
- Sufficiency 12 specialist places created, 75 more in the pipeline from the current strategy.



Transforming SEND Hampshire

Transforming SEND workstreams



- SEN Support Toolkit
- SEN Support Line
- Supporting Complex CYP in mainstream training
- Launch of the Primary Behaviour Service
- Launch of the SWAN project (School-Wide Advocate for Neurodiversity)







Introduction to new services at SEN Support

Naomi Carter, School Improvement Manager – Specialist Provision and Inclusion

The LA offer at SEN Support



SEN Matters

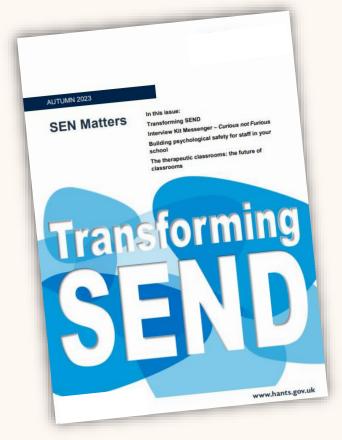
SEN Matters is a key publication that promotes awareness, sharing good practice and signposting schools to available resources.

This special edition of **SEN Matters** – **Transforming SEND** features a selection of articles on the following themes:

Find it on the SEN Moodle

- Introducing the *Transforming SEND* programme.
- Leadership and culture.
- Relationship and behaviour.
- Consideration of the learning environment.
- SEN Support teaching strategies.

Subscribe to SEN Matters





SEN Support Toolkit



Strategic Knowledge Base



Local Authority Support



Understanding need



Wider Guidance



Other Vulnerabilities



Specific Interventions



Working in Partnership



Transitions



SEN Finance



Next Steps

SEN Support Toolkit: Toolkit Home (hants.gov.uk)

SEN Moodle: All courses (hants.gov.uk)



SEN Support Line

Initial enquiry via MS Form

SEN Adviser allocated and arranged call back

Phone or Teams call between school and SEN Adviser







SEN Support Line Enquiry Form (office.com)

SEN Moodle: All courses (hants.gov.uk)



Feedback so far

"Excellent service, many thanks - Marie was very helpful"

"Super speedy response and great advice, many thanks, love the new service."

"Di was excellent! Our conversation over the phone was really productive in terms of pinpointing areas to focus on with the child we discussed and helping me clarify what to work on with him next. She then followed up with an email with helpful resources, links and a summary of our discussion. I would certainly use this service again."

"Fantastic support! As a fairly new SENCO, it's so useful to have this level of support over the phone as it's a very isolating role. I will definitely be using the service frequently.

Thanks Dean!"

"Absolutely brilliant support from Marie. I was very unsure how to proceed with a medical/epilepsy related issue and she helped signpost me and offer guidance. Thanks ever so much!"

"My enquiry had evolved into something new and, as well as being very prepared with helpful advice on my original enquiry, Lisa then could give me some on the spot advice about new issues I had - it was clear that she is very knowledgeable in areas of SEN. Thank you!"

"Thank you, Lisa. The follow up email you sent was incredibly helpful, as was the phone call."

SEN Advisers

The SEN Advisers (Di, Lisa, Dean & Marie) can be commissioned by schools to support teachers in the classroom, using the 'plan, do, review' approach to better meet the needs of CYP in the classroom(s).

They can also be commissioned to provide support, guidance and problem solving with teachers and SENCOs on classroom-based support.

They have already worked in several schools, on a variety of SEN improvement activities, with very positive feedback.



Find out more about the new SEN Advisers in SEN Matters.

To commission, email Naomi on naomi.carter@hants.gov.uk



Existing services

SEN Support Guidance for Schools

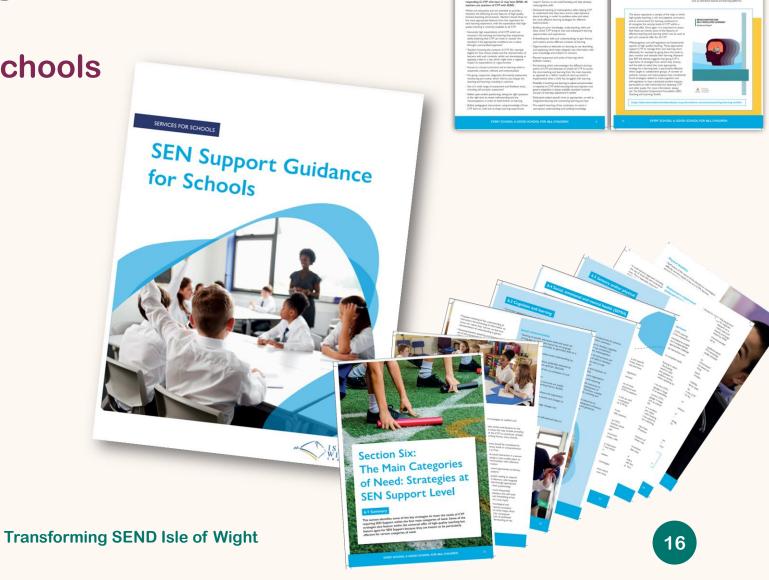
Sometimes referred to as **ordinarily** available provision or the grey book.

Is this interweaved into your policies:

- SEND
- Curriculum
- Teaching and learning?

Are you checking that all your teachers are implementing the strategies? How do you know?

Access online





Existing services

Fully funded offers

- SEN Support Line
- SEN Support Toolkit
- <u>SEN Matters Transforming SEND</u> edition
- Social media (X) @HIASInclusion



- SEN Moodle
- Resourced Provision networks contact

Naomi.Carter@hants.gov.uk to book.



Existing services

Subscription offers

- To book an SEN Adviser email contact
 Naomi.Carter@hants.gov.uk
- <u>SEN Moodle+</u> annual subscription service
- Subscribe to <u>SEN Matters</u> termly curriculum updates.



- Annual SEN Conference 31 January 2024
 (Primary and Secondary). Sign-up on the Learning Zone.
- Half-termly Primary SENCO Networks –
 book on the learning zone <u>SEN Moodle</u>
- Secondary SENCO Networks book on the Learning Zone.



Coming soon...

Parent Guide to SEND







Introduction to new services at SEN Support

Justin Henderson, Primary Behaviour Service Team Manager

Primary Behaviour Service



Primary Behaviour Service

Primary Behaviour Service

- Service features
- How we work
- What we will do
- Benefits to schools

IOW Structure

Area Manager

Manager

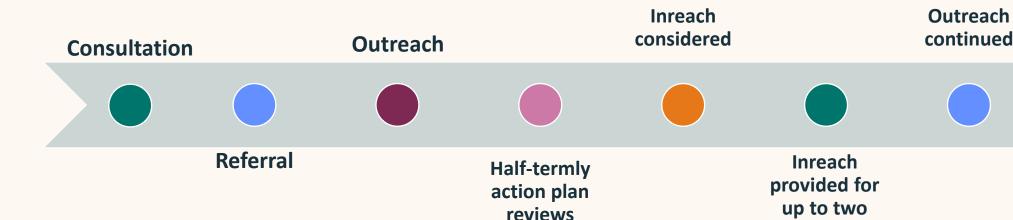
Parent Support Coordinator

Teachers

Behaviour Support Workers

terms

Admin







Introduction to new services at SEN Support

Alex Wood, Educational Psychologist

School-Wide Advocate for Neurodiversity (SWAN) Project



School-Wide Advocate for Neurodiversity (SWAN) training

- The School-Wide Advocate for Neurodiversity (SWAN) training is a pilot project developed by the Hampshire and Isle of Wight Educational Psychology (HIEP) service and supported by the Hampshire Inspection and Advisory Service (HIAS).
- It aims to train identified staff members in primary schools (class teachers) to advocate for, and support, the needs of neurodivergent pupils (including autism and ADHD) at a school-wide level.
- The training is happening across seven half-day sessions through the Autumn term, focussing on different topics
- It will be followed up by half-termly solution-circle meetings (2 hours) focusing on collaborative problem-solving, facilitated by Educational Psychologists.



Development of SWAN

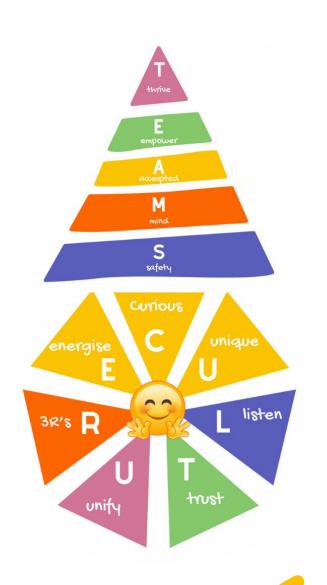
Based on co-production including contributions from:

- Speech and Language Therapy service
- Outreach team
- Public health
- Parent focus groups
- Children focus groups years 1 and 5
- AIM (IOW)

Training session topics

- An introduction to SWAN and Neurodiversity
- Sensory experiences
- Social relationships
- Learning
- Overwhelm
- Transition and self-advocacy
- Family support (e.g., parents/carers and siblings)





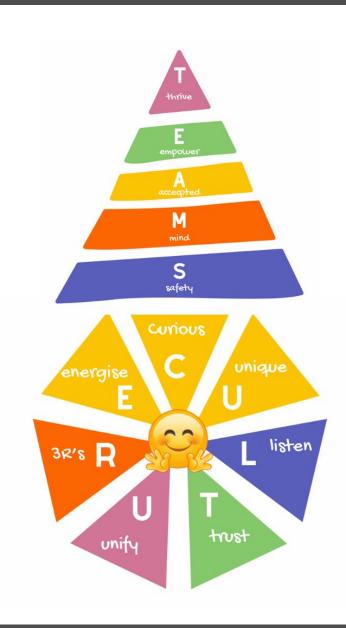
Empowering Culture Change to Enhance Inclusivity

Jenny Turner and Tamzin Hall
NurturEd Consultants

Introduction

- Barriers to change and how to overcome them
- How to change and challenge staff whilst supporting them
- Why change is necessary
- Why & How coaching can help
- Empowering your staff to embrace change and still feel psychologically safe
- How to enhance the culture of inclusivity











Let's use the C word... let's talk about change

- ➤ The why and the what....?
- ➤ What is getting in our way? FFAR?
- ➤ The how.... Change management

A nationwide study in 2019 claimed that 71% of people said that any sort of variation in their lives can be hard to deal with

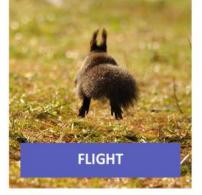


Flight fight freeze... The F's Can Happen to Everyone

STRESS & OUR BRAIN



Adrenalin







run away

fight

play dead

Rage

Anger

Intimidation

Panic

worry

Perfectionism

Dissocciation

Anger

Stuck

Cuts off energy to other organs, diverts it to brain muscles





Joy to the school...

"One of the only activities that activates, stimulates and uses the entire brain is MUSIC"



Listen to your favorite song
Finish your small task
tave a good night's sleep, Self care



Play with your pet or a baby told hands and give hugs make something for loved ones

Boost your Happy Hormones

NurureEd Consultants



60 exercise thave some dark chocolate Use essential oils, laugh



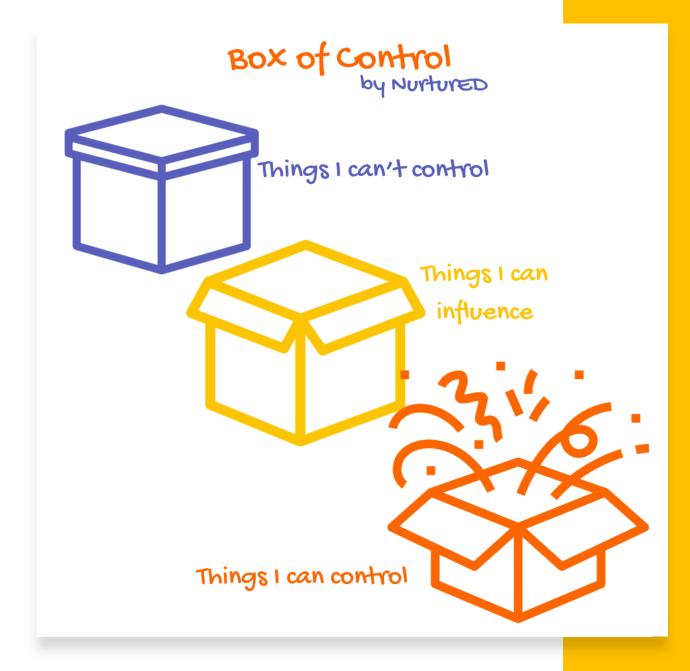
SEROTONIN

6et some sunlight 60 for a walk or cardio Meditating, Being in nature



It's not you, it's me!

- Understanding Your Experience
- Place into a Box & Action
 Plan
- Learning and Next Steps







Values

- **➤What are values?**
- **➤**Why are they important?
- **➤**What are your school values?
- **➤**What are your personal values?

"values articulate the moral and academic expectations for everyone in the school community"



- Accountability
- Adaptability
- Altruism
- Ambition
- Appreciation
- Authenticity
- Balance
- Belonging
- Caring
- Collaboration
- Communication
- Compassion
- Community
- Courage
- Courtesy

- Creativity
- Curiosity
- Dedication
- Empathy
- Environmentalism
- Family
- Flexibility
- Forgiveness
- Fun
- Generosity
- Grace
- Gratitude
- Harmony
- Health
- Honesty

- Humility
- Imagination
- Inclusion
- Independence
- Integrity
- Kindness
- Learning
- Leadership
- Loyalty
- Love
- Open-mindedness
- Openness
- Optimism
- Patience
- Perseverance

- Playfulness
- Resourcefulness
- Responsibility
- Resilience
- Respect
- Self-awareness
- Self-discipline
- Self-improvement
- Support
- Tolerance
- Teamwork
- Trust
- Unity
- Wisdom
- Joy



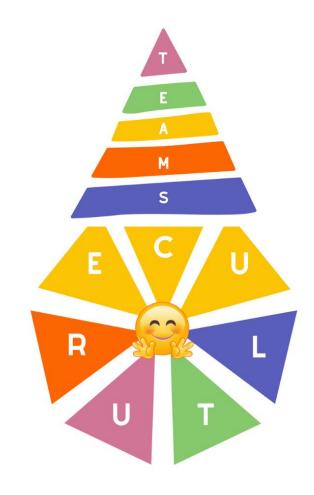
Coaching and Mentoring





How will it positively impact the conversations in your school?

How to effectivly have coaching conversations....







- Enhanced Problem-Solving Skills: helps individuals develop critical thinking and effective problem-solving strategies for various life challenges.
- ➤ Better Communication and Interpersonal Skills: work on improving communication, empathy, and interpersonal skills
- >Self-Discovery: guides us to explore our thoughts, beliefs, and values, fostering self-awareness and trust in our abilities.
- ➤ Reduced Anxiety: Self-awareness reduces anxiety less likely to resort to survival mode.
- ➤ Boosted Self-Confidence: Coaching conversations emphasize strengths, enhancing self-confidence.



S H N V H T II S N O O O O O O O O O O

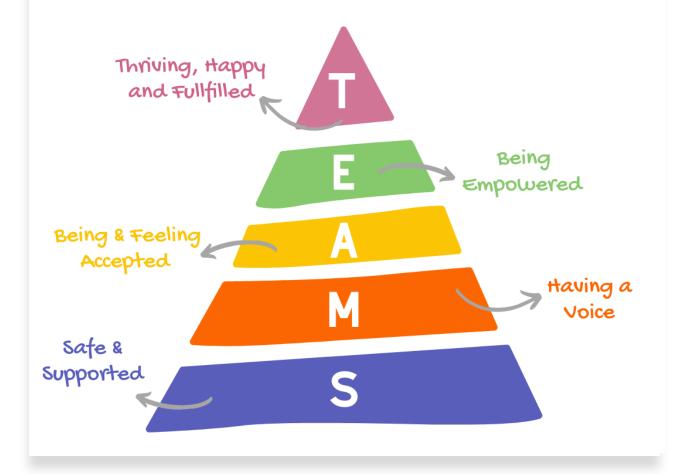
When we avoid difficult conversations we trade short-term discomfort for long-term dysfunction

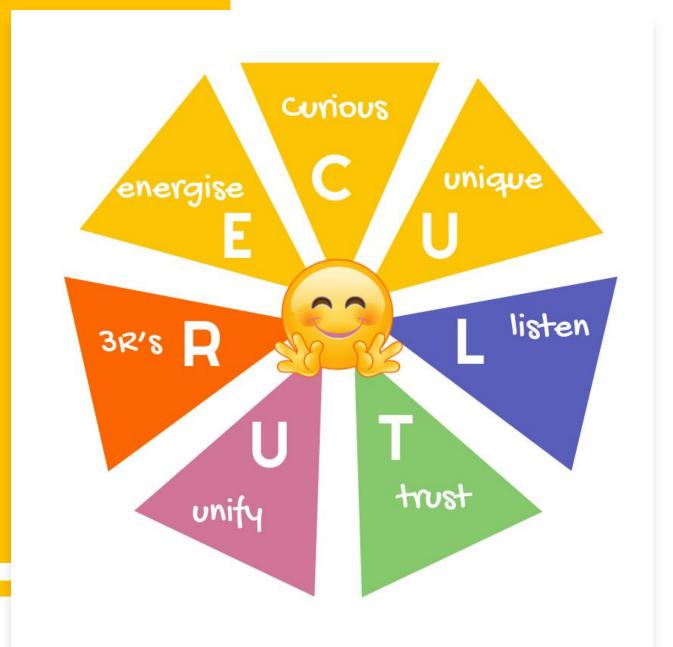
It's so funny how we don't talk anymore

Psychological Safety

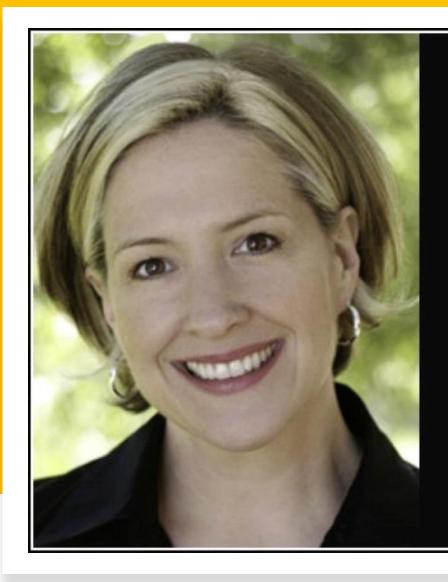
A CULTURE OF PSYCHOLOGICAL SFAETY

5 elements that help teachers thrive





Creating Culture



Authenticity is also about the courage and the vulnerability to say, "Yeah, I'll try it. I feel pretty uncomfortable and I feel a little vulnerable, but I'll try it!"

— Brené Brown —

AZ QUOTES



Our Top Tip Favorites

5/1

Ask Questions — why, what, who is in the way of change

7/1

Encourage selfawareness — provide training/coaching for staff

3/1

Bring JOY into your school

6/1

Model using Box of Control — get staff to use it too!

2/1

Values exercise!! From children upwards — what is important

4/1

Enhancing inclusivity is a habit — keep repeating it!

8/1

Structure difficult conversations around a personal SWOT analysis



Almost everything
will work again if you
unplug it, including
yourself.

Contact NurturEd Consultants Jenny & Tamzin and make change happen now



tamzinjenny@gmail.com Tamzin - 07393 424234 Jenny - 07874 295704





Supporting Complex Learners in Mainstream Schools



A multi-disciplinary eLearning package to support inclusion

Lynne Ralston, Communication and Interaction Team Manager



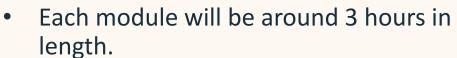
Supporting Complex Learners in Mainstream Schools



When and where will it be available?



Modules will be available in phases between December and April.







- The training will be hosted on the SEN Moodle.
- Designed as interactive and available in bitesize chunks.





5 e-learning modules will be available on a virtual platform for heads to complete and cascade across each school.



Each module focuses on a specific area 'building block' of education from the perspective of enhancing inclusion to change culture.



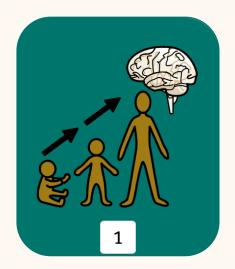
Modules will be written and delivered jointly by Behaviour, Therapy and Education professionals from different areas of education and inclusion.



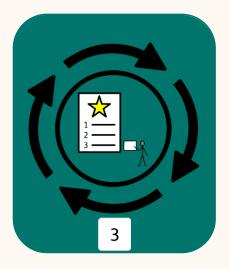
Supporting Complex Learners in Mainstream Schools



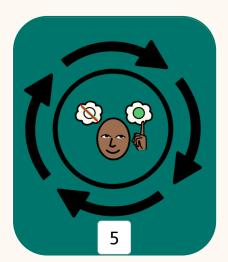
Fully funded eLearning modules co-designed by Education and Inclusion services:











Why do we need it?

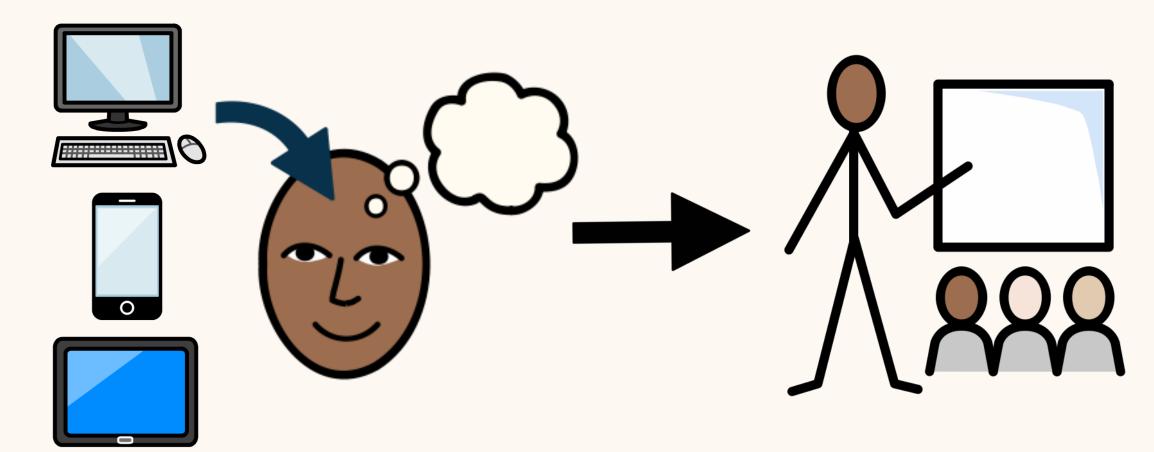






What is it?





Why do we need it?





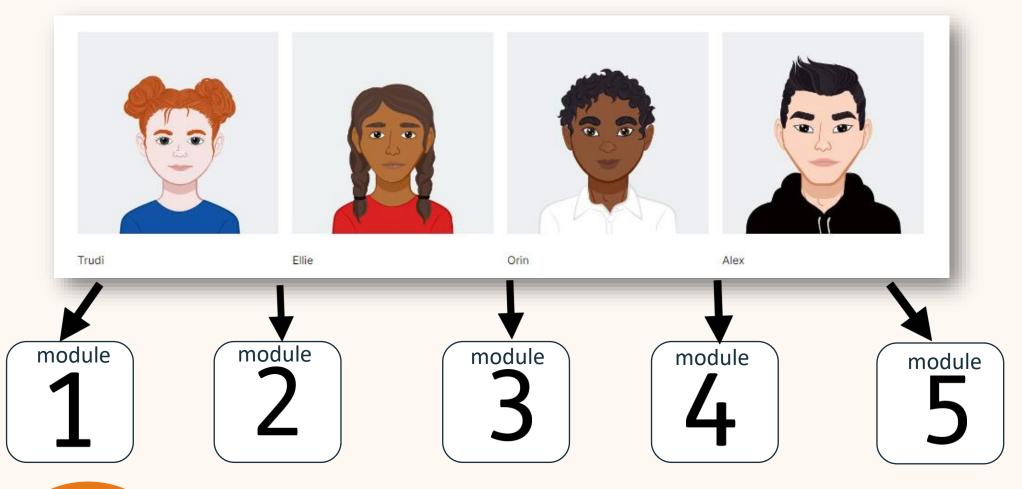






What will it look like?

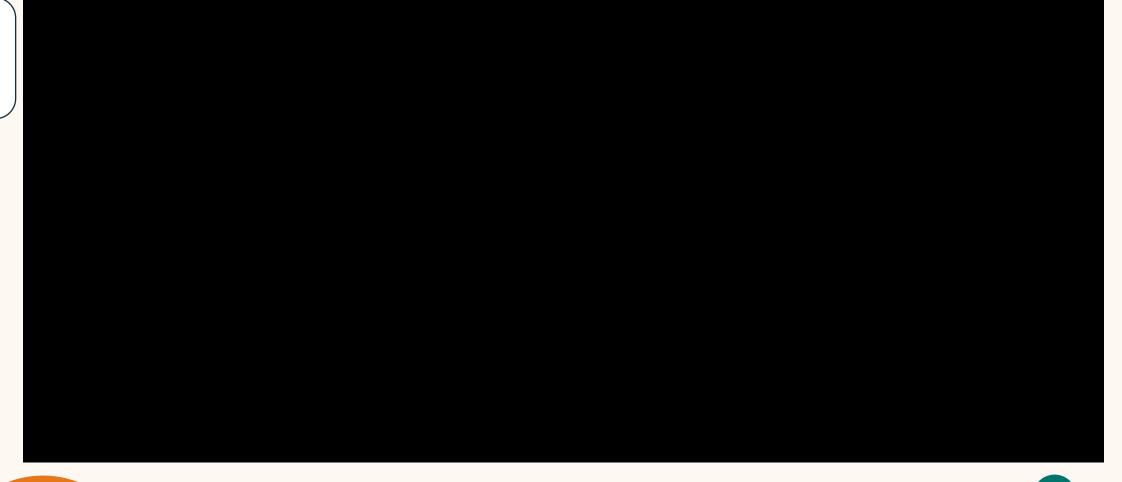


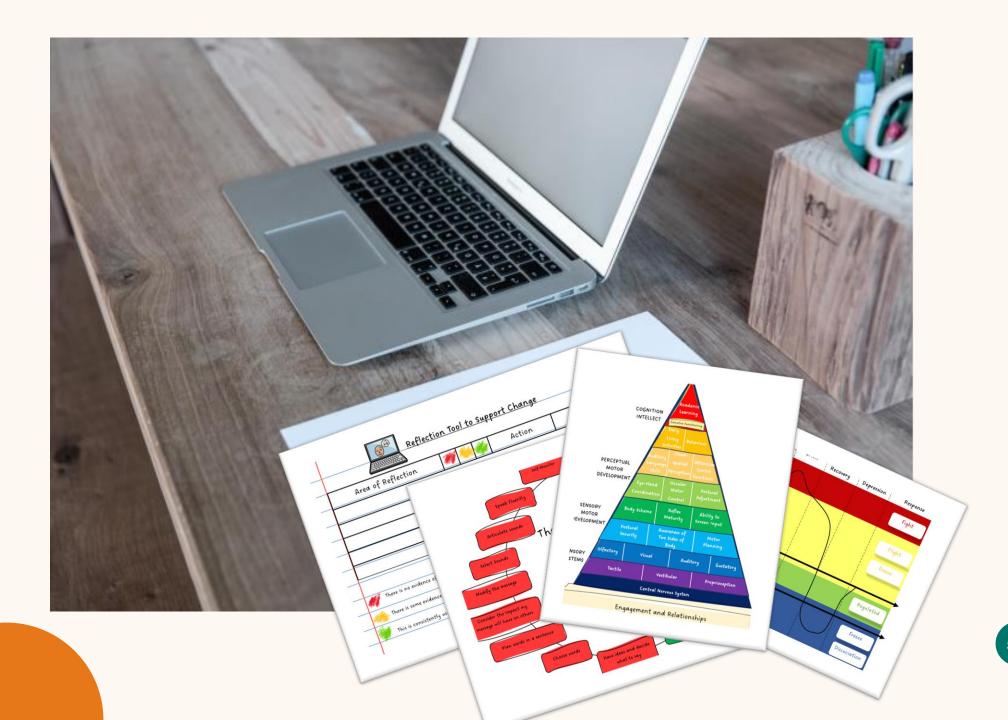


What will it look like?



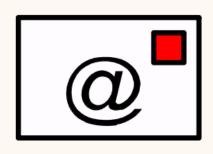
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What will the process be?





- Email will be sent to headteacher.
- This will have your generic school username and password.



 Staff log in via the Moodle.



Transforming SEND Isle of Wight



- When staff finish a lesson, they will update their 'log' so they know which lessons they have completed.
- Staff will complete a form at the end of the module to give feedback and get acknowledgement of the achievement.



What will we do next to make meaningful change?



Area of Reflection		**	Action	Review
Module One				
There is no evidence of this in	my setting.			
There is some evidence in my so	ottina. but this is	not consiste	nt.	





Questions?



Schools Speech and Language Support Team Offer



- Advice around individual pupils at SEN Support
- Termly planning meetings with each school
- Virtual drop-in sessions held half termly
- Advice on areas of need and suggested targets to work on following school screening
- Resources, activity ideas and key strategies on request to support highlighted areas
 of need

Email schoolsSLST@iow.gov.uk for more details



Schools Speech and Language Support Team Offer



Training open to school staff:

- Accredited Elklan training (5-11's starting January 2024, Supporting Children with Unclear Speech starting December 2023).
- Strategies to support SLCN at Secondary (2-day course).
- Rolling programme of virtual training throughout the school year: attention and listening, Blank levels, identifying SLCN, Colourful Semantics, Comic Strip Conversations, Vocabulary, Language for Speaking and Writing.
- Elklan Networking Event 8 February "Supporting learners communication needs through inclusive classroom practice".

Training can be booked through the Learning Hub





Break



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1pm	Close			



Curious not Furious The Empowerment Approach

Kit Messenger Changing Chances





Rigour Without the Mortis

An alternative approach to supporting behaviour in schools



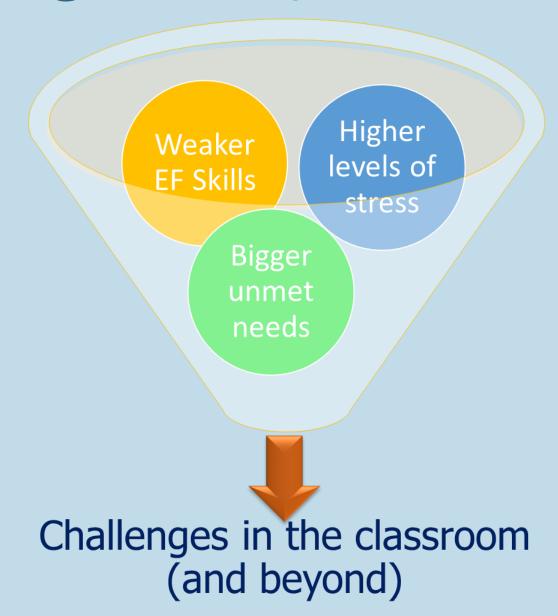




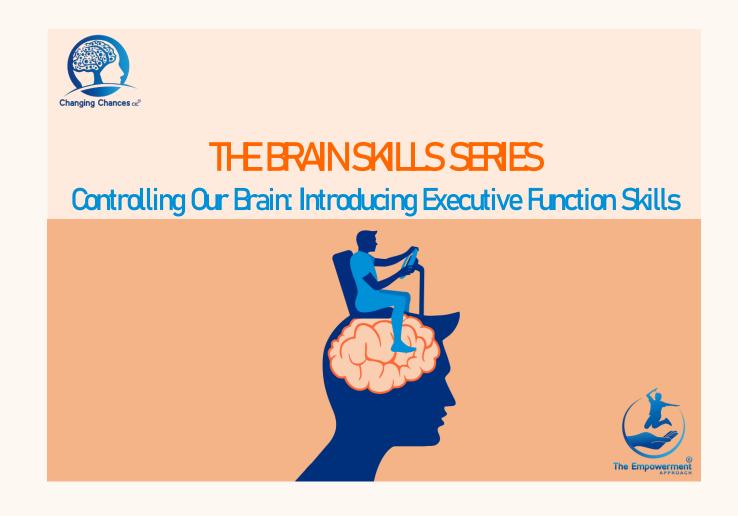
Insistence, persistence, consistence, with a bucketful of kindness



Addressing the why...



Executive Function Skills



Control Centre (Executive Function) Skills Summary



1. Flexible Thinking: Being able to:

- Stop a task you enjoy and start one you need to do
- Think of different ways to do things and solve problems
- See different points of view and be able to compromise



2. Inhibition & Impulse Control: Being able to:

- Ignore distracting thoughts
- Push away an unhelpful natural instinct for something safer, healthier or more helpful
- Resist impulses to do things that aren't helpful to you or others



3. Emotional & Energy Regulation: Being able to:

- Stay in control when you have big feelings
- Be able to become calm and happy again quickly
- Change your energy to suit a situation



4. Attention Control: Being able to:

- Focus attention on the right things
- Manage distractions
- Keep attention on one thing to finish it



5. Thinking Speed: Being able to:

- Make sense of the information you hear or see.
- React at a good speed e.g. answer questions or follow instructions quickly enough.
- Finish tasks in the time given.



6. Working Memory: Being able to:

- Hold several things in your mind at one time
- Hold information in your head for long enough to use it e.g. listen to and follow an instruction.
- Carry out all the parts of a task in the right order.

There is a pattern of increasingly higher needs which are poorly met

Physical Needs



Emotional Needs



Learning Needs









To be at our 'Brain Best', our 5C Needs must be met well.



When these needs are no met well, our brain uses all of its energy on staying safe and happy.



Feeling capable

1 do not feel capable

Feeling capable

1 feel super capable



It's all about the brain ...

When our needs are met well, special chemicals are released into our bloodstream. We feel great! We call these 'Feel Good Chemicals'.

So, the good feeling we get when our needs are met well is actually something physically happening in our brain and body.









Dopamine

I'M CAPABLE



Oxytocin

I'M CONNECTED



The trust drug.

Flows when we feel supported and connected to others. It's the calming drug.

Serotonin

I COUNT



The happy hormone.

Flows when we feel important and of value – when we feel we matter, are needed and we count.

Endorphins

I'M ON CLOUD 9!



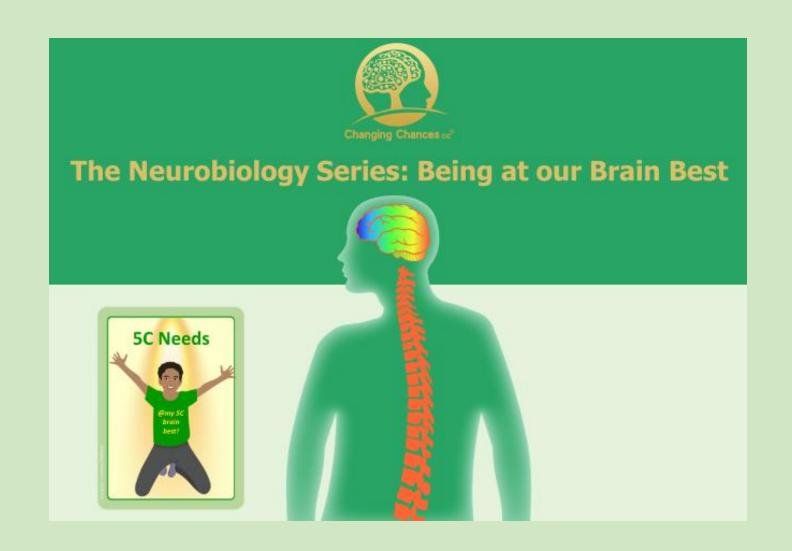
The high.

Flows when we exercise hard or laugh uncontrollably. The pain reliever.

The motivator. Flows when we succeed and keeps us coming

back for more. It's the feeling 'Yes! I did it!' or 'I got it!'

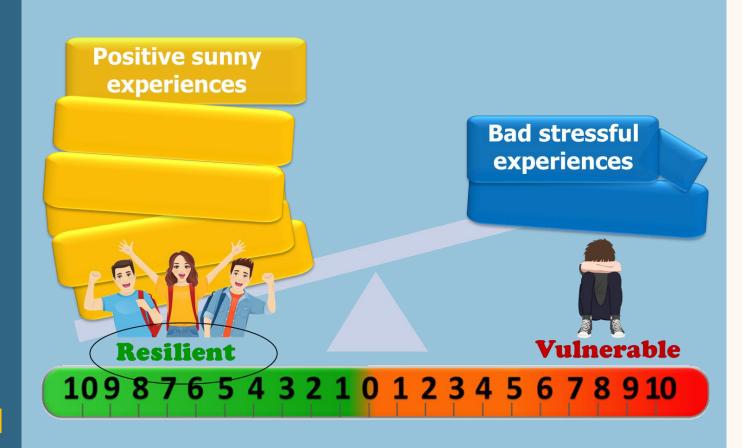
Brain Best Animation



When our 5C Needs are met well consistently over time, it builds up the 'Feel Good Chemicals' in our system.

This helps us to become more resilient to stress.

This means the person can cope well when stressors come their way.



A build up of difficult experiences can lead to toxic stress.

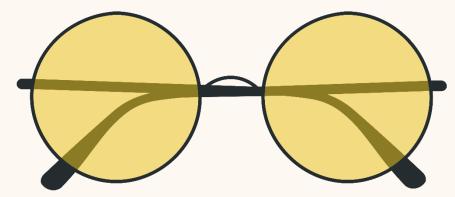
Toxic stress can put people on high alert.

Toxic stress leaves people more vulnerable to stress.

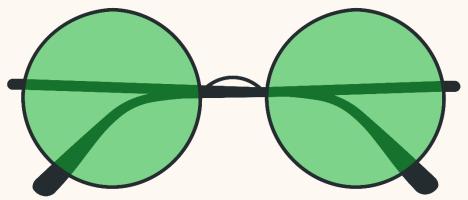
This means that the person may react more quickly and intensively - even to very small stressors.



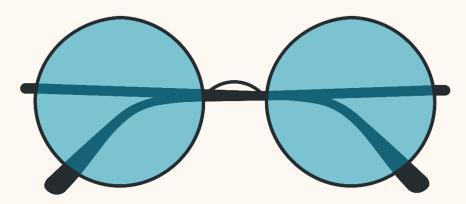
Experiences impact on how a person views the world, situations and other people and then how they react.



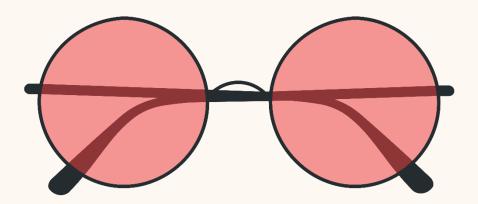
Sunny: positive, calm, and engaged



Green: resilient to stressors that come my way.



Blue: threatened & defensive



Red: in toxic stress & on high alert

Balancing the chemicals

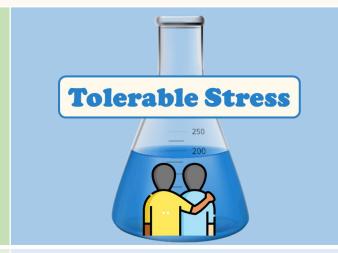
The balance of stress to Feel Good chemicals in the body is key



This balance can change over time.

There are different types of stress - not all is bad







GROWTH STRESS

- Temporary and only mild increase in stress hormone levels.
- Temporary increase in heart rate.
- Body's stress levels return to normal following the event.
- E.g. an interview; an exam; starting a new club; meeting new people; moving to a new area; a challenging project.
- Leads to resilience, confidence & good coping skills.

TOLERABLE STRESS

- Temporary serious stress causing stress hormones to be raised significantly in the body.
- Tolerable because buffered by supportive, caring adults & friends.
- E.g. death of a loved one; parental divorce; serious illness; an isolated traumatic experience e.g. car crash.
- Leads to adaptation & recovery.

TOXIC STRESS

- Serious stress activating the body's stress response.
- Continuing over a period of time.
- Not enough protection from connections to act as buffers.
- E.g. seeing ongoing violence; ongoing abuse, bullying or discrimination; ongoing poverty-related stress.
- Leads to long-term mental & physical health issues & Executive Function Skill difficulties.



When needs are not met well:







The stress response is activated (we refer to this as Danger Brain).

The person has the skills to tolerate the unpleasant feeling in ways that are helpful to them and others.

If the brain seeks to fill that need in unhelpful ways, they have the skills to hold the urge and seek more helpful ways.

The stress response is activated (we refer to this as Danger Brain).

The person does not yet have the skills to tolerate the unpleasant feeling.

They fight, flight, flock, fawn, freeze or flop.

The person's brain **seeks ways to 'fill the gap'** of unmet needs.

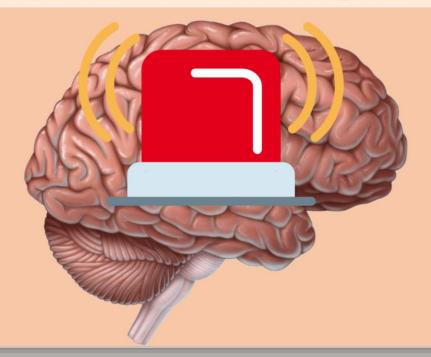
The person **does not yet have the skills** to hold the urge.

They may then fill that need in ways that are unhelpful to them or others.



Getting to Know Your Danger Brain

What happens when stressors get too much



When the brains seeks its DOSE in unhelpful ways:



I seek to feel a sense of control.

I seek to feel powerful.

I fear challenge, difficulty and failure – I retreat to my comfort zone.





I seek to feel noticed & important.

I seek to count amongst my peers.

I seek to feel capable and good at things.

I seek to feel in control and powerful

"Until you make the unconscious conscious, it will direct your life and you call it fate."

Carl Jung

"If a habit remains mindless, you cannot expect to improve it."

Carl Jung



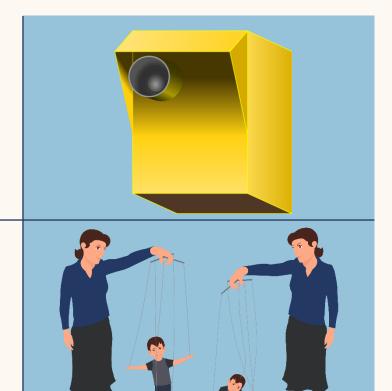
The key issues with traditional approaches

- Long-term dependence on an external locus of control
- Internal locus of control fails to build



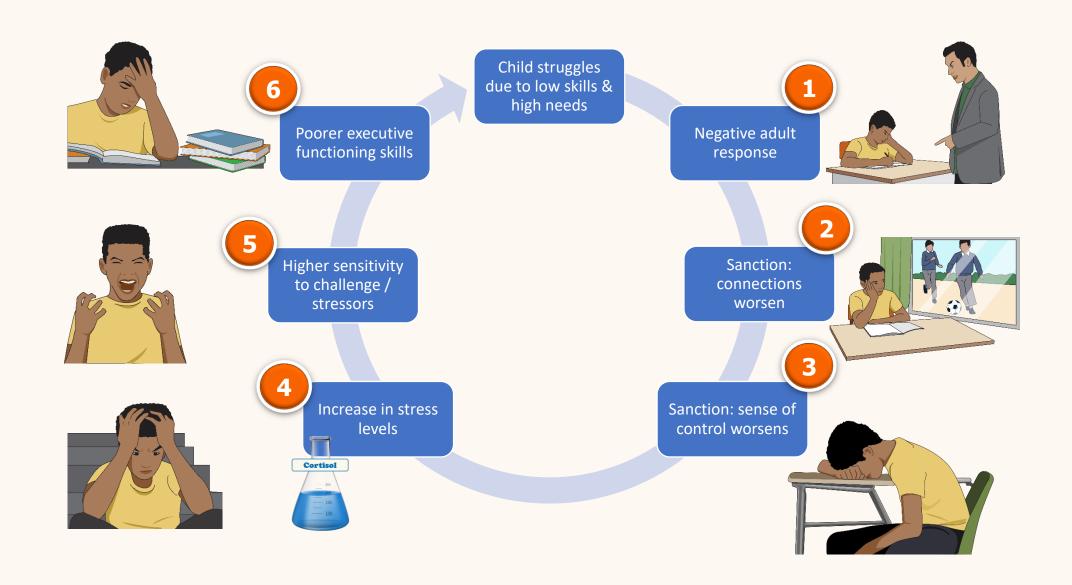
- Limits development of skills and strategies
- Reduces self-efficacy, leading to helplessness.

- Missing skills not built
- Unmet needs not addressed
- Progress not sustained
- Problems pop back up year after year.





The Punishment Cycle



We can change people's neurobiology

We can change it for the better We can change it for the worse

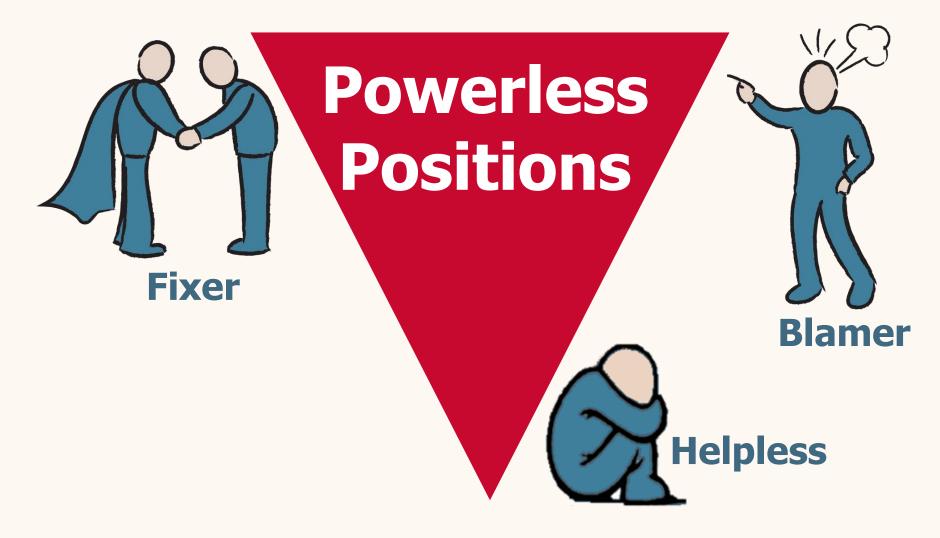






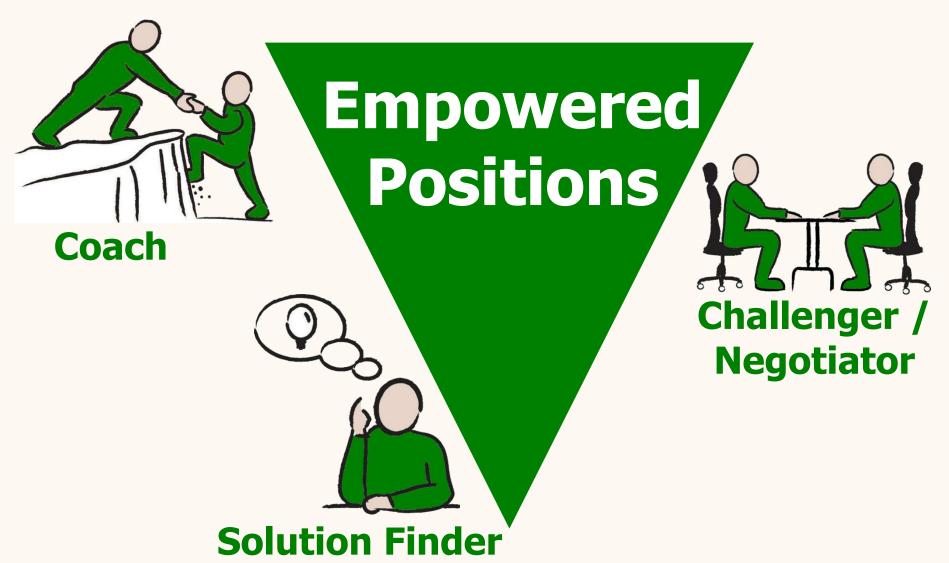
Staff and children can become stuck in Powerless **Positions**

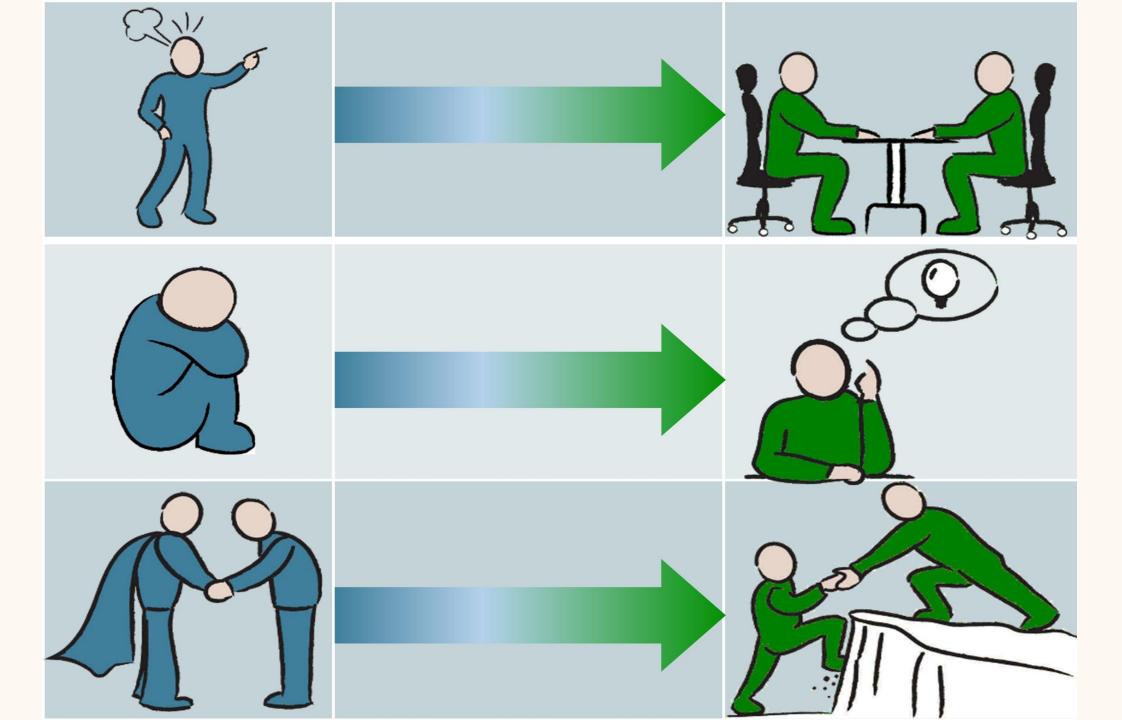
A stress response is a sign of someone feeling powerless.



When things go wrong, adults (and children) can often fall into one of these powerless positions

People are much happier when in positive 'Empowered' positions. People around them are happier too.



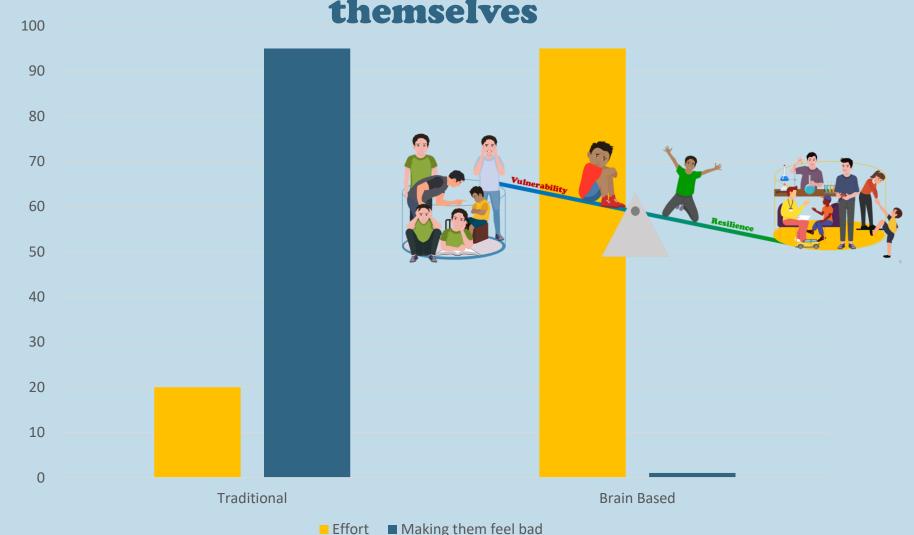


High Expectations, High Support





Brain based approaches are high on effort & low on making children & young people feel bad about themselves





Restorative Justice is not enough

- Restorative justice is frequently offered as the alternative to punitive approaches.
- It is great for developing empathy and for repairing relationships.
- It does not address the very reason the child struggled in the first place.

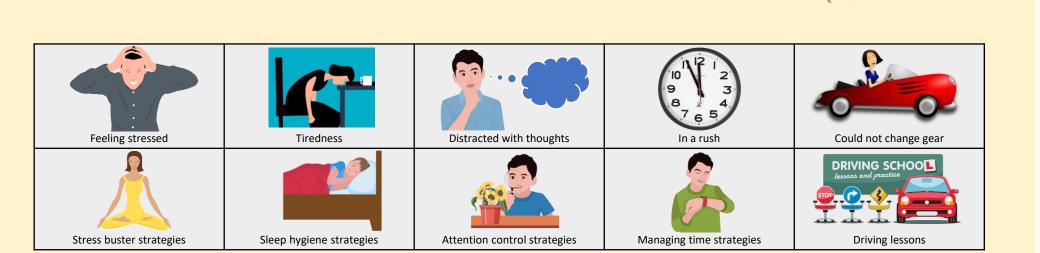
• If I crash into your car, I can restore justice with gifts and funding repairs. Yet, it will not make me a better driver tomorrow. I need to address why it went wrong and change my driving for that to happen.





We need to get to the core of what is stopping a child from feeling good and doing well

Knowing the 'Why' helps us to plan the right support.



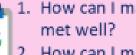
Prep4Best

Predict to Prevent



- 1. What will we be doing? What will it be like?
 - What will be my needs?
 - 3. What will be the needs of others?
 - 4. What will be expected of me?
 - What might I find hard?
- 6. What could go wrong?

Plan to succeed



- 1. How can I make sure my own needs are
- 2. How can I make sure other people's needs are met well too?



'Good for me, good for you and



3. What help or resources do I need?

Changing Chances @ CH/CHU.P.

The 10 Point Response Plan: The Skills We Need











Responding when things go wrong

Responding when things go wrong



Get into their mind and show you understand

how things are for them. Help them to feel

supported and cared for. You don't have to

agree with their actions!

What could help them get back on track now?

Offer options or divert quickly if too

deregulated to think.

Focus on staying calm and kind. Model the

regulation skills you want them to learn. It

takes great skill and lots of practice.

Prep4Best will make it easier for you.



Follow-up for progress





A quick minute or two with adult at scene focused on what could help to get back on track.



5-10 minutes with the adult who was present at scene; to take place at a separate time from the event itself.



30-45 minutes to look in detail at strengths and barriers. To take place separate from the event with adult at scene & HoY or HoD.



45 minutes pre-scheduled with HoY or HoD & SEND/Pastoral & parent/carer. Focus to plan goals, a Pathway to Independence and action to reach the goals.



5. Coaching Programme

30 – 40 minutes pre-scheduled then 2, 4 or 6 stepped programme at least twice a week with specialist practitioner. Parent / carer to attend at end of final session.



Team meeting of SLT, SENDCO, HoY and any relevant external professionals to scope then with child and parent / carer to plan.



Insistent, persistent, consistent, with a bucketful of kindness.



Changes to neurobiology, positive or negative, may take time to see



Let's be 'Curious Not Furious'



Is it too not.

Is a too not.

Is a





enquiries@changingchances.co.uk



www.changingchances.co.uk

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Heather Morris, SEN Specialist Service Manager

Outcomes from Inclusive Ambitions session



Inclusive ambitions



- 1. Do the themes and intervention ideas still resonate?
- 2. Are there any that are no longer relevant?
- 3. Mark your top three.







Please complete the evaluation form - (QR code on the back of the programme)

Thank you!

